

Regina • Saskatoon • Winnipeg • Calgary • Edmonton

March 23rd

March 24th

March 25th

April 13th

April 16th

Who Should Attend?

Senior Executives, Human Resource Professionals,
Managers, Supervisors.

Program Overview

Canada wide, organizations are discovering that employee productivity and retention can be significantly impacted and improved by the so called "little things" that contribute to a great workplace culture. Organizations strive to achieve a high performance, forward thinking, motivational work environment, where needs are fulfilled and appreciation is shown. The word that starts to describe this kind of work culture is "**TRUST**".

- Learn the 6 top leadership skills necessary to engage your people in creating a dynamic and empowering workplace.
- Learn the two main reasons employees leave and how to correct that.
- Understand the impact that trust, or the lack of trust, has on people & the organization's success.
- Understand the three keys, S.A.M., to improving productivity, retention, and morale.
- Discover the real power of TRUST that drives profitability.
- Understand what great managers know that average managers do not, when it comes to employee development.



Presented by
Bruce Lee

BRUCE LEE is President of Encore Seven Inc., an international training company. As a speaker, facilitator and productivity coach, Bruce's passion is working with individuals and organizations. He offers real solutions to their current challenges, through high-value "what to do" content rich information, an engaging style and real life situations audiences can relate to.

As a former business owner and having been involved in four businesses from a cross section of industries, Bruce brings a hands on approach to employee satisfaction. His program specialties include: strategic planning, succession planning, employee development and retention, customers satisfaction and inspirational keynotes.

For information and to register contact :

REGINA: l.myers.fsr@sasktel.net
SASKATOON: info@familyservice.sk
WINNIPEG: hjpitt@familycentre.mb.ca
CALGARY: shirley.dawson@the-family-centre.com
EDMONTON: shirley.dawson@the-family-centre.com
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The Power of Trust In the Workplace

Increasing Employee Retention & Productivity

Registration Form - CALGARY - April 13th, 2010

Registration Fee: \$85

Name _____ Organization _____
Address _____
City _____ Province _____ Postal Code _____
Phone _____ Fax _____
E-mail _____

Please use contact information below to register in Regina, Saskatoon, Winnipeg or Edmonton. Prices may vary. Cancellations received after April 5th, 2010 are non-refundable.

Method of Payment

cash cheque* visa mastercard

Card Number _____ Expiry Date _____

Name on Card _____

Signature _____

**Please make cheque payable to The Family Centre, #20, 9912 - 106 street Edmonton, AB T5K 1C5*

Method of Registration

Fax registration form to 780.426.4918
ATTN: Shirley Dawson

You may also register by calling:
Shirley Dawson at 780.917.8236
E-mail: shirley.dawson@the-family-centre.com

| REGINA | SASKATOON | WINNIPEG | CALGARY | EDMONTON |
|--|--|--|--|--|
| March 23 rd , 2010 | March 24 th , 2010 | March 25 th , 2010 | April 13 th , 2010 | April 16 th , 2010 |
| 8:00 am Registration & Refreshments | 8:00 am Registration & Refreshments | 8:00 am Registration & Refreshments | 8:00 am Registration & Refreshments | 8:00 am Registration & Refreshments |
| 8:30 am - 12:00 p.m. | 8:30 am - 12:00 p.m. | 8:30 am - 12:00 p.m. | 8:30 am - 12:00 p.m. | 8:30 am - 12:00 p.m. |
| Hotel Saskatchewan | Hilton Garden Inn | Viscount Gort Hotel | Holiday Inn Calgary | Fantasyland Hotel |
| Radisson Plaza | Estevan Room | 1670 Portage Avenue | Drumheller Room | West Edmonton Mall |
| 2125 Vistoria Avenue | 90 - 22nd Street East | Heather Pitt | 4206 Macleod Trail S | 17700-87 Avenue |
| Laurel Myers | Kim Phuong | P: 204.947.1401 | Shirley Dawson | Shirley Dawson |
| P: 306.757.6675 ext.230 | P: 306.244.0127 | F: 204.947.2128 | P: 780.917.8236 | P: 780.917.8236 |
| F: 306.757.0133 | F: 306.244.1201 | hjpitt@familycentre.mb.ca | F: 780.426.4918 | F: 780.426.4918 |
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