



# CENTRALIZED INTERPRETER SERVICES

Professional Interpretation and Translation Services

For Information Call: (780) 448-2627

## INTERPRETER SERVICE

**CIS** is an innovative service designed to meet the linguistic and cultural needs of medical, social service, business and legal providers.

**CIS** offers discreet, expert interpretation and translation in more than 50 languages and dialects, including:

- ❖ Cantonese
- ❖ Arabic
- ❖ Vietnamese
- ❖ Persian
- ❖ Punjabi
- ❖ Polish
- ❖ Spanish
- ❖ Korean
- ❖ French
- ❖ Nuer
- ❖ Dinka
- ❖ Etc.

**CIS** offers assistance to organizations to better communicate with clientele who are not yet able to adequately speak or understand English.

**CIS** Interpreters are available for:

- ❖ Medical Appointments
- ❖ Psychological Assessments
- ❖ Examination for Discovery
- ❖ Investigations
- ❖ Etc.

Did you know that over 20% of Edmonton's population was not born in Canada?

Is your organization missing out on potential business because of a language barrier?

Are you finding it difficult when trying to communicate?

## TRAINED AND HIGHLY QUALIFIED INTERPRETERS

**CIS** interpreters are professionally selected and trained.

With a service excellency rating over 94%, **CIS** interpreters ensure that both your counsel and your client's rights and obligations are fully explained and understood, saving your organization valuable time and effort.

## LET CIS WORK FOR YOU

A **CIS** interpreter can be provided within hours, or less in urgent cases and can provide the following services:

- ❖ In-Person Interpretation
- ❖ Telephone Interpretation
- ❖ Message Relays
- ❖ Block Bookings
- ❖ Translation

So you can focus on the task at hand...

**CIS** takes care of payments to interpreters, and provides your accounting department with a convenient monthly itemized invoice.

Hourly, half or full day rates are available. Long term contracts can also be arranged.

**CIS** is a program of The Family Centre, serving our community for over 65 years.

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INTERPRETACION

Supported By:



*Feel free to photocopy and distribute to meet your requirements*

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